**Job Holder:**  Train Operations Trainer

**Reports to:**  Training Academy Manager

**Grade:**  PM1

**Safety Status:**  Safety critical

**Date version agreed:** Feb 2019

**1 . Job Purpose**

To deliver key operations training programmes for colleagues working on train and at stations, deliver new starter programmes for WMT’s colleagues across the business.

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| **2. Safety Details** |  |
| **A.** This job requires **Security Clearance** (e.g. Running of Special Trains) | NO |
| **B.** The job holder is required to hold a relevant **Track Safety** competence (e.g. PTS) | YES |
| **C.** This is a **Safety Critical Work Post** | YES |
| **D.** This is a **Key Safety Post** | NO |
| **E.** Reference to this job is included in London Midland’s **Safety Certification** documents | NO |
| **F.** This job **Manages Employees** (undertakes specific tasks indicated in the occupational & operational standards manuals) | NO |
| **G.** This job **Manages Locations** (undertakes specific tasks as indicated in the occupational and operational standards manuals) | NO |

**3. Dimensions**

**A. Financial:** None

**B. Staff:** None

**C: Others:**

Responsible for the delivery of core operational training programmes such as Driver Core Rules Programmes and Personal Track Safety

Able to utilize prior role experience as a Train Driver and knowledge of the railway industry to develop innovative training progammes in line with railway regulations, industry best practices and company standards.

Ensure compliance with all safety responsibilities, operational standards and the requirements of the Health & Safety at Work Act

**4. Principle Accountabilities**

* Responsible for delivery of operations training for front line safety critical colleagues i.e. Drivers Conductors, Dispatches
* Deliver core rules training for Drivers, Train Shunters and other delivery staff.
* Deliver Personal Track Safety Training
* Assist in the delivery of simulator training for colleagues within the front-line delivery teams.
* Assist in the design and delivery of West Midland Trains induction programmes
* Liaise with Ops Training Team to design and develop core training modules for colleagues in front-line delivery functions
* Assist in the development of training programmes, which incorporate new technology and/or business requirements as appropriate
* Deliver training as required throughout the business
* Ensure training material is compliant with Railway Industry standards
* Ensure adoption of best practice in training approaches
* To deliver training projects to agreed deadlines
* Ensure accurate and comprehensive evaluation of all training delivered
* Assess knowledge and report on delegates achievements in core programmes
* Assist in competency assessments to support the delivery of qualifications
* Provide support for other Operational training programmes as required
* Maintain own knowledge of rail industry requirements standards and best practice.
* Maintain own knowledge to maintain driver rules competence
* Any other duties commensurate with the grade and post and as required

**5. Main Contacts (External/Internal)**

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| --- | --- | --- |
| **Contacts** | **Frequency** | **Purpose** |
| Training colleagues | Daily | Working Collaboratively |
| Operations and Standard Team | As required | Working collaboratively to ensure regulatory standards are maintained |
| Operational Managers / Key external and internal stakeholders | As required | Working collaboratively to ensure regulatory standards are maintained |
| External Bodies - Other partnering TOCs – RSSB, ATOC External Training Providers/ Resources | As required; | Working collaboratively to ensure regulatory standards are maintained |

**6. Knowledge and Experience**

Essential

* Previous operational experience as qualified Train Driver is a prerequisite (minimum of 3 years qualified essential)
* Excellent knowledge of railway rules and regulations
* Sound knowledge of office software including Word, Excel, PowerPoint and Outlook is essential
* Excellent communication and presentation skills, written and verbal are essential
* Organised, flexible, able to work on own initiative and as part of a team is essential

Preferred

* Training experience including delivery of programmes is preferred
* Previous experience of working with a Driver Train Simulator is an advantage
* Knowledge of WMT operations and geography an advantage.

Qualifications and Training

* Train Driver Rules & Regulations Competence essential
* Successful completion of Personal Track Safety Training essential
* Successful completion of Level 3 Qualification in Learning and Development essential
* Successful completion of A1 assessor award or equivalent essential
* Holder of a European Driving license would be an advantage
* Successful completion of West Midlands Trains Induction programme

**7. Sign off**

**Job Holder:……………………………………………….. Date:………………..**

**Manager:………………………………………………….. Date:………………..**

**Nominated Deputies**

If this is a KEY SAFETY POST (2D is “checked”) a Nominated Deputy must be identified. The job holder must ensure that the Nominated Deputy receives a copy of, and is briefed on, this Job Description.

**Job title of**

**Nominated Deputy: ……………………………………………………………....**

**Name of Nominated Deputy: …………………………………………………..**

**Signature of Nominated Deputy: ………………………………………………**

**Date: ………………………………………………………………………………….**

As the Nominated Deputy for this post, I confirm that I have been briefed on the requirements of this job. If there are more Nominated Deputies they should sign further copies of this Job Description.

**Safety & Environmental Safety Responsibility Statement**

It is the line manager’s responsibility to ensure that the post holder is fully briefed and responsibilities are clearly understood by the post holder.

This statement must be amended and accepted:

1. Wherever responsibilities are changed;
2. In response to an accident or incident;
3. In response to external changes to Health and Safety and Environmental Legislation; *and/or*
4. Following annual review.

## General Responsibilities

Overarching Safety and Environmental Responsibilities are as follows:

1. You must take reasonable care for your own health and safety and of persons who may be affected by your acts or omissions at work;
2. You must co-operate on matters regarding safety and health;
3. You must not interfere with anything provided in the interest of health and safety – for example override safety features of equipment;
4. You must follow the training you have received when using any work items your employer has given you;
5. Tell someone (your employer, supervisor or health and safety representative) if you think the work or inadequate precautions are putting anyone’s health and safety at serious risk;
6. You must support the business in achieving its objectives laid out in its latest Environment & Energy Policy.

Further Safety and Responsibilities that apply to all West Midland Trains employees are set out below, in sections which correspond with the West Midland Trains Safety Management system.

You must take reasonable care for your own health and safety, and of persons who may be affected by your acts or omissions at work.

1. **Policy, Leadership and Resourcing**
   1. You must understand and comply with the Refusal to work on the grounds of health and safety policy.
   2. You are responsible for attending the following safety and / or environmental related meetings:

E.g. Sustainability Action Group, SEMG

List meetings here

**X None apply**

* 1. You must comply with the West Midland Trains policy on the use of mobile phones when driving on company business.

1. **Employee training**
   1. You must attend the necessary safety and/or environment training courses within 3 months of appointment (or as soon as practicable thereafter).
2. **Planned Inspections**
   1. You must comply with the procedures which exist to remedy substandard acts and conditions found in the workplace.
3. **Accident and incident investigation**
   1. You must ensure that all personal accidents and near misses are reported to your supervisor or Control as detailed on the health and safety notice board.
   2. You must ensure that all personal accidents are reported and investigated as detailed in the Accident/Incident Reporting and Investigation standard.
4. **Emergency planning and Security**
   1. When working at static locations you must ensure that you understand the local emergency plan at each location at which you are required to work. Local emergency plans are detailed on safety notice boards.
   2. You must understand and comply with your obligations regarding security checks, suspect packages, bomb threats and explosions as detailed in the West Midland Trains Occupational Standards Manual.
   3. You must understand and comply with your obligations regarding security checks, suspect packages, bomb threats and explosions as detailed in the West Midland Trains Occupational Standards Manual.
5. **Rules Competencies, Permits and Licences**
   1. You will receive an assessment of competence in the rules, regulations and instructions which apply to your post. The initial and subsequent assessments will be given by qualified trainers/assessors. Competence processes will lead to certification. You must ensure that you maintain your own competence in rules, regulations and instructions for the post that you hold.
   2. You must be in possession of the necessary publications, as detailed by your manager or supervisor before you take up your post.
   3. You may be required to drive motor vehicles owned, hired, or leased by West Midland Trains. You must not do so unless in possession of a valid license appropriate to the vehicle being driven. You must be insured to use that vehicle and fully comply with the Authority to Drive procedures, carrying the appropriate authority card.
6. **Communications**
   1. You must ensure that you attend regular briefings which cover safety and environmental issues.
   2. You must attend any local job induction training session on your first day at a new location.
7. **Auditing and safety Check**
   1. You must ensure that substandard conditions found by you in West Midland Trains workplaces are reported to the appropriate line manager or Control without delay.
   2. You must ensure that any practices undertaken that do not align to current policies or standards are reported to your Line Manager or Control without delay.
8. **Promotion of Environment & Safety Issues**
   1. You must ensure that you are aware of the location and are familiar with the contents of the safety and environment notice board.
9. **Health Controls**
   1. You must understand and comply with the alcohol and drugs policy as detailed in OCC-205 Alcohol and Drugs and other policy documents.
   2. You must understand and comply with the standard for Control Of Substances Hazardous to Health (COSHH).
   3. You must understand and comply with the standard for Control of Asbestos.
   4. You must understand and comply with company standards for management of cases of occupational ill health.
   5. You must understand and comply with the standard for Staff Care and Support System (SCASS).
10. **Personal Protective Equipment (PPE)**
    1. You are responsible for wearing the required PPE as directed by the local manager or supervisor when visiting locations where it is required.
    2. You will be issued with PPE on a personal basis.
11. **Purchasing, Procurement and Management of Contractors**
    1. You must understand and comply with the company standards for purchasing, procurement and stores provision as produced by the Head of Procurement.
    2. You must understand and comply with the company standard for managing contractors.
12. **Environment**
    1. Where your role has an impact on the Environment you must ensure that you are familiar with the contents of all relevant Environmental standards, including but not limited to the Environmental & Energy Management System Manual.

## Specific Responsibilities

Your specific safety and environmental responsibilities are set out below, in sections which correspond with the West Midland Trains safety management system.

## Safety Responsibility Statement Acceptance

I acknowledge the receipt of the job description and statement of the safety and environment responsibilities associated with my post. I understand these responsibilities, which have been explained to me. Training needs have been identified and agreed.

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| Signed: |  | Job title: |  |
| Name: |  | Location: |  |
| Date: |  |  |  |

I have explained the Safety and Environmental Responsibilities associated with the role of *(insert role title)* to the role holder and am satisfied that they understand these responsibilities. Training needs have been identified and timescales for such training have been identified.

|  |  |  |  |
| --- | --- | --- | --- |
| Signed: |  | Job title: |  |
| Name: |  | Location: |  |
| Date: |  |  |  |

## Review

This statement will be reviewed annually.

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| --- | --- | --- | --- | --- | --- | --- |
| Date Due: |  | Date Reviewed: |  | Post Holder Signature: |  | Line Manager Signature: |
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